UNIFIED THEARPY SERVICES PEDIATRIC PATIENT ATTENDANCE/TARDINESS POLICY

I understand that it is my responsibility to attend all scheduled therapy appointments or *cancellations and reschedules* must be done at least 2 hours in advance. Messages may be left after hours and will be received the next business day.

- I understand that if the above-named does not attend the scheduled appointment and if the staff of UTS must call, this will be considered a No Call/No Show (NC/NS) visit. **This will result in a charge on your account.**
- Feeding Evaluations & appointments are \$20 NC/NS Fee. All other evaluations & appointments are subject to a \$10 Fee.
- I understand there may be extended excused absences related to hospitalizations, surgery, injuries, illness, intense therapy programs, or extended vacations.
- I understand that the above-named patient may see a different therapist from time to time.
- I understand any exception will be at the discretion of Unified Therapy Services.
- Children under the age of 10 will need to wait with an adult until contact with their therapist has been made.
- If you are more than 25 minutes late to pick up your child without communication, the police will be called.
- If discharged more than 2x within the same calendar year due to attendance patient will not be able to return for 1 year from discharge date per Unified Therapy Staff discretion.
- If your attendance falls under any of these categories, you may be subject to weekly scheduling vs. block booking.

ARRIVAL TARDINESS-All Patients



DEPARTURE TARDINESS-For those unable to sit independently in the waiting room



ATTENDANCE POLICY GUIDELINES

Discuss time/day 2 Cancellations /transportation/ within 2 weeks decrease frequency/break Discuss time/day /transportation/ 1 No Call No Show decrease frequency/break Written notification 2 No Call No Shows indicating within 2 weeks Discharge parameters Written notification 3 Cancellations indicating Discharge within 2 weeks parameters 4 Cancellations Discharge within 2 weeks 3+ No Call No Shows Discharge within 2 weeks