



WELCOME

In order for your upcoming Telehealth session to run as smoothly as possible, please make sure you have the following ready prior to your first appointment.

Technology Requirements

You'll need the following in order to have a successful Telehealth appointment.

- TABLET, PHONE, OR LAPTOP
- WEBCAM OR FRONT FACING CAMERA ACCESS
- INTERNET CONNECTION

Approved Internet Browsers

Telehealth does not work on Internet Explorer or Microsoft Edge browsers. You will need to download and set one of the following browsers as your default. If you need assistance with this, please contact your therapist prior to your appointment.

- GOOGLE CHROME
- MOZILLA FIREFOX
- SAFARI

Your therapist will send the video conference link via text message or email prior to your appointment. The email will come from Raintree@unifiedtherapy.com. The link will direct you to our Telehealth waiver that needs to be signed with your mouse or using your touch screen before the video session will begin.

Please call 563-583-4003 if you need to cancel or reschedule your appointment. If you fail to cancel or reschedule your appointment and do not attend your scheduled Telehealth session, a \$5 charge will be applied to your account.